

GSM SIM Activation / Status

Pages 1 to 9: Standard GSM Radio

Pages 10-16: Vista-GSM with AID

Page 17: Vista-GSM without AID

- 1. You will require the following information:
- MAC number. It will start with 00-D0-2D and will be a 12 digit hexadecimal number.
- CRC number. It will be a 4 digit hexadecimal number.

NOTE: The MAC number and CRC number are located inside the radio and on the outside of the cardboard box.



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Created 06/05/09

2. Go to: https://services.alarmnet.com/AlarmNetDirect

Enter your User Name and Password.



3. Click "SIM Activation / Status" from the AlarmNet Direct main page.



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4. Enter the radio's information:

MAC number (12 digit hexadecimal) (note: the first 6 characters are already entered for you)

5. Click "Get Status"

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Address 🙆 https://services	.alarmnet.com/alarmnetdirectpbeta/SIMHistory.aspx	🔽 💽 Go 🛛 🔁 🗸
Honeywell	→ Honeywell.com → ACS	→ Security → AlarmNet Services
HSC - AlarmNet® Services		
Welcome Tony Puc	i. Help: SIM Activation/Status	Wednesday, May 6, 2009
Introduction	Note: When a SIM is reactivated, its MSISDN may change	
Show Programmed Devices GSM/I	Enter Id: 000020 Type: MAC V MAC Location	Get Status
>SIM Activation/Status		
Program New Device GSM/I		
Replace C Device		-
Replace Other Device		
My Profile		
Manage Users		
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6. If the SIM has been activated, you will see this information:



If you see the SIM is NOT activated, please continue on to the next page.

If the SIM is activated, as shown above, please power-cycle the unit and skip to page 9.

7. If the SIM is deactivated you will see this information:

8. Enter the CRC. enter email address or addresses, and click "Activate SIM" to start the activation process.

9. You will be prompted to enter an email address: highly recommended but not required.

- If you wish to enter multiple email addresses, separate each with a semi-colon (;).
 - By entering an email address, you will receive a confirmation email.

10. Click "Activate SIM"



11. If you did not enter an email address, you will see the following information:

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Honeywell.com → ACS → Security → AlarmNet Services		
HSCE - AlarmNet® Services		
Welcome Frank Nis	sita (DEV). Help: SIM Activation/Status Wednesday, May 30, 2007	
Introduction	Note: When a SIM is reactivated, its MSISDN may change	
Device Status	MAC: 00D02D011572 CRC: 9999 Location Get Status Activate SIM	
Show Programmed Devices GSM/I	The SIM was sent for activation. This can take from a few minutes to several hours. Periodically check here for verification of SIM activation before registering the device. You will be required to power cycle (to obtain signal strength) and register the device <u>AFTER</u> the SIM has been activated. Thank you	
>SIM Activation/Status	Current Status	
Program New Device GSM/I	MAC: 00D02D011572	
Replace C Device	IMEI: 010850000246500	
Replace Other	SCID: 89014103200971370397	
Programmerless C	Current Status: SIM is deactivated	
Substitution PIN Generation	Date of Status Change: 5/23/2007	
My History		
My Profile		
Manage Users		
Dealer Search	▼	
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You will be required to verify SIM activation by periodically checking this site.

After the CURRENT STATUS says "Activated", you must power-cycle the radio to obtain signal strength and complete the activation process.

NOTE:

These are the possible SIM Status States:

- SIM is Deactivated
- SIM Activation Requested
- SIM is Activated
- SIM Deactivation Requested

12. If you entered an email address you will see the following information:

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Honeywell.com → ACS → Security → AlarmNet Services		
HSCE - AlarmNet® Services		
Welcome Frank Nis	sita (DEV). Help: SIM Activation/Status Wednesday, May 30, 2007	
Introduction	Note: When a SIM is reactivated, its MSISDN may change	
Device Status	MAC: 00D02D011572 CRC: 5608 Location Get Status Activate SIM	
Show Programmed Devices GSM/I	The SIM was sent for activation. This can take from a few minutes to several hours. You will receive notification of activation via email. You may also check here periodically for verification of SIM activation. Please do not register until the SIM has been activated. You will be required	
>SIM Activation/Status	activated. Thank you.	
Program New Device GSM/I	MAC: 00D02D011572	
Replace C Device	IMEI: 010850000246500	
Replace Other Device	SCID: 89014103200971370397	
Programmerless C	MSISDN: 5009281277	
Registration	Current Status: SIM is deactivated	
Substitution PIN Generation	Date of Status Change: 5/30/2007	
My History		
My Profile		
Manage Users		
Dealer Search	×	
Done	🔍 Local intranet 🔍 100% 👻	

After you receive the email confirming SIM activation, sample shown below, powercycle the radio to obtain signal strength and complete the activation process.

Dear valued customer,

To complete the activation process for MAC number XX-XX-XX-XX-XX, please do the following:

- 1) Power-Cycle the device by removing the input power and battery.
- 2) Apply input power and plug in the battery.

To program and register the radio logon to <u>https://services.alarmnet.com/AlarmnetDirect</u>, or use a 7720p programmer, or call AlarmNet Technical Support at 800-222-6525: Select "Technical Support" (Option 1) followed by "AlarmNet GSM Device Activation (Option 1).

Monday-Friday 8:00amET to 10:00pmET, and Saturdays 9:00amET - 5:30pmET.

If device is already programmed registration can be completed as follows:

- Triple clicking the tamper switch on the device
- Using a 7720P programmer, press the 'SHIFT' key then the 'UP ARROW' key

Sincerely Yours, AlarmNet Direct Activation System **** THIS IS AN AUTOMATED MESSAGE. PLEASE DO NOT REPLY **** 13. Please make sure the radio has been power cycled: remove the input power and disconnect the battery, then reapply the input power and reconnect the battery.

14. The radio can now be programmed using one of the following sites:

- "Program New Device GSM/I"
- "Replace Other Device"





GSM SIM Activation

Vista-21iP & Vista-GSM manufactured on or after date code M114

- 1. You will require the following information:
 - AID number. It will start with 00-00-00 and will be a 12 digit hexadecimal number.
 - CRC number. It will be a 4 digit hexadecimal number.

NOTE: The AID number and CRC number are located inside the radio and on the outside of the cardboard box.



2. Go to: <u>https://services.alarmnet.com/AlarmNetDirect</u>

Enter your User Name and Password.

- 3. Click "SIM Activation / Status" from the AlarmNet Direct main page.
- 4. Choose the pull-down for "AID"

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Honeywell		→ Honeywell.com → ACS	→ Security → AlarmNet Services
HSC - AlarmNet®	Services		
Welcome Tony Pucc	. Help: SIM Activation/Status	Tues	sday, April 28, 2009 14:50:35 GMT
Introduction	Note: When a SIM is reactivated, its MSI	SDN may change	
Device Status	Enter Id: 000000 Typ	e: AID 🔽 AID Location	Get Status
Show Programmed Devices GSM/I		MAC	
Show Programmed Devices GSM/I (for ADT ONLY)			
>SIM Activation/Status			
Program New Device			
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5. Enter the Vista-GSM's information:

AID number (12 digit hexadecimal)

(note: the first 6 characters are already entered for you)

6. Click "Get Status"

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Address 餐 https://services	s.alarmnet.com/AlarmNetDirectBeta/SIMHistory.aspx	🔁 -
Honeywell	→ Honeywell.com → ACS → Security → AlarmNet Service)S
HSC - AlarmNet®	Services	
Welcome Tony Pucci	. Help: SIM Activation/Status Tuesday, April 28, 2009 15:01:08 G	эмт
Introduction	Note: When a SIM is reactivated, its MSISDN may change	
Device Status	Enter Id: 000000 Type: AID V AID Location Get Status	
Show Programmed Devices GSM/I		_
Show Programmed Devices GSM/I (for ADT ONLY)		
>SIM Activation/Status		
Program New Device GSM/I		~
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7. If the SIM has been activated, you will see this information:

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Honeywell	→ Honeywell.com → ACS → Security → AlarmNet Services
HSCE - AlarmNe	t® Services
Welcome AlarmNet	Tech Support. Help: SIM Activation/Status Thursday, August 23, 2007
Introduction	Note: When a SIM is reactivated, its MSISDN may change
Device Status	MAC: 00D02D0200F3 Location Get Status
Show Programmed Devices GSM/I	
>SIM Activation/Status	Current Status
Program New Device GSM/I	MAC: 00D02D0200F3
Replace C Device	IMEI: 010850000541546
Replace Other Device	SCID: 89014103201144487092
Programmerless C Registration	MSISDN: 5005040569
View Accounts	Current Status: SIM is activated
My Profile	Date of Status Change: 6/29/2007
Manage Users	
My History	
My History	💽 Internet 🔍 100% 👻

If you see the SIM is NOT activated, please continue on to the next page.

If the SIM is activated, as shown above, please power-cycle the unit and skip to page 16.

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8. If the SIM is deactivated you will see this information:



9. Enter the CRC, enter email address or addresses, and click "Activate SIM" to start the activation process.

10. You will be prompted to enter an email address: highly recommended but not required.

- If you wish to enter multiple email addresses, separate each with a semi-colon (;).
- By entering an email address, you will receive a confirmation email.

11. Click "Active SIM"

12. If you did not enter an email address, you will see the following information:

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Honeywell.com → ACS → Security → AlarmNet Services		
HSCE - AlarmNet® Services		
Welcome Frank Nis	sita (DEV). Help: SIM Activation/Status Wednesday, May 30, 2007	
Introduction	Note: When a SIM is reactivated, its MSISDN may change	
Device Status	MAC: 00D02D011572 CRC: 9999 Location Get Status Activate SIM	
Show Programmed Devices GSM/I	The SIM was sent for activation. This can take from a few minutes to several hours. Periodically check here for verification of SIM activation before registering the device. You will be required to power cycle (to obtain signal strength) and register the device <u>AFTER</u> the SIM has been activated. Thank you	
>SIM Activation/Status	Current Status	
Program New Device GSM/I	MAC: 00D02D011572	
Replace C Device	IMEI: 010850000246500	
Replace Other	SCID: 89014103200971370397	
Programmerless C	Current Status: SIM is deactivated	
Substitution PIN Generation	Date of Status Change: 5/23/2007	
My History		
My Profile		
Manage Users		
Dealer Search	▼	
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You will be required to verify SIM activation by periodically checking this site.

After the CURRENT STATUS says "Activated", you must power-cycle the radio to obtain signal strength and complete the activation process.

NOTE:

These are the possible SIM Status States:

- SIM is Deactivated
- SIM Activation Requested
- SIM is Activated
- SIM Deactivation Requested

13. If you entered an email address you will see the following information:



After you receive the email confirming SIM activation, sample shown below, powercycle the radio to obtain signal strength and complete the activation process.

Dear valued customer,

To complete the activation process for MAC number XX-XX-XX-XX-XX, please do the following:

- 3) Power-Cycle the device by removing the input power and battery.
- 4) Apply input power and plug in the battery.

To program and register the radio logon to <u>https://services.alarmnet.com/AlarmnetDirect</u>, or use a 7720p programmer, or call AlarmNet Technical Support at 800-222-6525: Select "Technical Support" (Option 1) followed by "AlarmNet GSM Device Activation (Option 1).

Monday-Friday 8:00amET to 10:00pmET, and Saturdays 9:00amET - 5:30pmET.

If device is already programmed registration can be completed as follows:

- Triple clicking the tamper switch on the device
- Using a 7720P programmer, press the 'SHIFT' key then the 'UP ARROW' key

Sincerely Yours, AlarmNet Direct Activation System **** THIS IS AN AUTOMATED MESSAGE. PLEASE DO NOT REPLY **** 14. Please make sure the radio has been power cycled: remove the input power and disconnect the battery, then reapply the input power and reconnect the battery.

15. The radio can now be programmed using one of the following sites:

- "Program New Device GSM/I"
- "Replace Other Device"



GSM SIM Activation

Vista-21iP & Vista-GSM manufactured before date code M114

AlarmNet Direct does not provide the ability to activate the original VISTA-GSM via the "Activation/Status" feature.

SIM Activation Process for VISTA-21iP:

 Plug an Ethernet cable into Ethernet connector on the VISTA-21iP (Required to Activate the original VISTA-GSM)
 * If the network requires a Static IP, the network information must be

* If the network requires a Static IP, the network information must be programmed via the keypad before proceeding. *

- Connect VISTA-GSM to VISTA-21iP (Refer to the VISTA-GSM II for further details)
- 3. Apply AC power using supplied transformer (Part Number 1361) to the VISTA-21iP
- 4. If using AlarmNet Direct to program the VISTA-21iP go to the "Program New Device GSM/I" feature.
 - a. Enter in the required fields
 - b. Once that is completed, go to "Advanced Programming" to complete the required programming fields
- 5. Programming can be accomplished using AlarmNet Direct or by using a 6160 Alpha Numeric keypad or equivalent Alpha Numeric keypad *(Please refer to II for detailed programming instructions)*

NOTE: The Internal Device option must be set to "IP & GSM" in order to send the SIM ID to AlarmNet when the device delivers the QOS report. Otherwise, the SIM Activation will not be requested.

6. To register the VISTA-21iP, press the test switch three times.

During the registration process the information that is sent over Ethernet to the AlarmNet Data center will cause the VISTA-GSM to automatically **ACTIVATE** its SIM card and associate the VISTA-21iP to the VISTA-GSM.

Once the SIM has been activated (Deactivated SIM will reflect NO RSSI LEDS), it is recommended to generate an event that will be sent via the VISTA-GSM to confirm its operation.

Please refer to the Installation Instructions of both products for further details.